

Vision Statement

To be the premier organization across the State of Illinois providing an integrated and coordinated health care and social services system promoting the health and well-being of the communities served.

Mission Statement

To provide high-quality primary healthcare and related services to the community regardless of the ability to pay; to provide services in a manner which demonstrates, in word and deed, the love of Jesus Christ.

Core Values

Christian Community Health Center is committed to:

- Respectful, Compassionate and Quality Care
- Affordable and Equitable Services and Treatment
- Culturally Appropriate and Comprehensive Community Based Services
- Service Integrity Offered by Qualified, Dedicated Staff
- A Safe and Welcoming Environment for All

Business Model Principles

- Mission Fidelity
- Business Centered-Quality Focus
- Fiscally Conservative & Solvent
- Higher Accountability for All
- Protect the Enterprise

ACCESS

Expand access to services by increasing customer capacity in order to achieve customer targets.

VALUE

Demonstrate performance and outcomes using an advanced data structure that provides access to timely and accurate data.

STRATEGIC PLAN FOCUS AND INITIATIVE AREAS 2019-2023

CARE

Provide safe and quality services by strengthening internal controls and effectiveness to improve client satisfaction, care efficiencies, improve outcomes and decrease risk.

INFRASTRUCTURE

Steward competitive business structures by strengthening internal controls and effectiveness to achieve guiding principles.